

Tankless Water Heater Repair Signs Checklist

NorthWind HVAC - GTA Homeowner Guide 2026

Warning Signs to Watch

1 Temperature and flow

Cold water mid-shower, weak flow, or water that will not get hot enough.

2 Codes and noises

A recurring error code, or rumbling and popping from scale buildup.

3 Water quality and leaks

Discoloured or smelly hot water, or any water pooling at the base.

Safe Checks You Can Do

1 Note the code and power

Look up the code, confirm power, and confirm the gas valve is on.

2 Filter and vents

Clean an accessible inlet screen and clear the outdoor intake and exhaust.

3 One reset, then call

If the code returns, book a TSSA-licensed G1 or G2 technician.

Gas Safety

1 If you smell gas

Leave the home, then call Enbridge Gas at 1-866-763-5427 from outside, and 911 if anyone feels unwell.

2 Descale yearly

An annual flush in hard-water areas protects the heat exchanger.

Questions? Visit northwindhvacpro.ca to book a licensed technician.