Refrigerant Questions Checklist

Questions to ask your technician about your system and options

Know Your Equipment

1. **Find the equipment label on your outdoor unit**
   Write down what it lists and ask your technician to confirm it.
2. **Ask which refrigerant your system uses**
   Your technician can confirm it from the label and documentation.
3. **Ask what your repair options are**
   Compare them with a replacement, using the same details.

If You Are Shopping for a New System

1. **Which refrigerant does each quote use?**
   Ask for it in writing, along with the manufacturer's installation instructions.
2. **Which safety standards does the installation follow?**
   Ask your contractor to explain, and confirm with a qualified technician.
3. **Who will service this system later?**
   Ask whether that technician is certified to handle its refrigerant.

Before You Decide

1. **Ask which regulation a claim comes from**
   Ask for the citation in writing and check it on the government site.
2. **Leave refrigerant to certified technicians**
   Do not add, remove or release refrigerant yourself.

Bring this list to every quote visit so the comparison is specific to your home.

northwindhvacpro.ca/free-estimate/

This guide is general information, not professional advice. Requirements, products, and site conditions vary by property and change over time. Confirm the details that apply to your project with a qualified professional before you decide. NorthWind HVAC is not responsible for decisions made solely on the basis of this guide.